



Student - Guateng

What are their key goals and needs as they travel? **What do they struggle with most when they travel?** **What modes of transport do they use predominantly?**

1. Get to university safely - Taxis are often the only options so even if she's unhappy with it, she has to use it. She sometimes opts for Uber but they are scarce. - Minibus taxi

2. Get home in time to help and care for her family - Safety is always top of mind, whether she is walking to the taxi or on board she has to be vigilant. - Uber

